



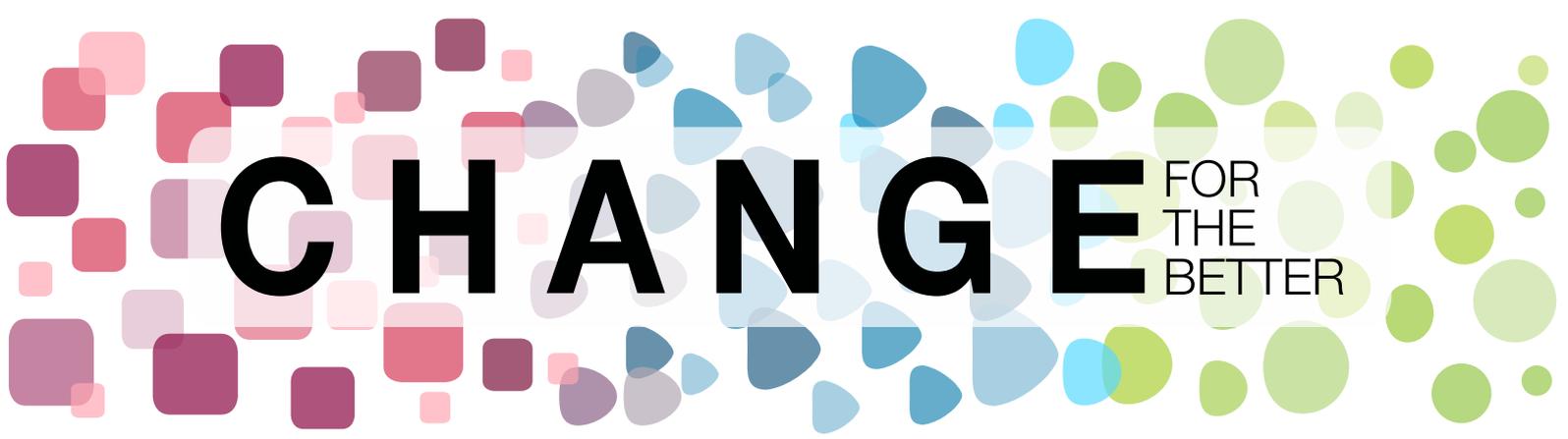
Health Management Institute of Ireland

Annual Conference

The Concert Hall, RDS, Dublin

30 September 2015

hmi.ie/conference

A decorative horizontal band of overlapping squares and circles in various colors including shades of pink, purple, blue, and green. The word 'CHANGE' is written in large, bold, black capital letters across the middle of this band. To the right of 'CHANGE', the words 'FOR THE BETTER' are written in smaller, black, all-caps text, stacked vertically.

CHANGE FOR THE BETTER



Welcome



Welcome to the Health Management Institute of Ireland's Annual Conference. I am glad to say, that as we approach this, our fifth annual conference, there is a more upbeat story in terms of the broader economy and a return of the 'can-do' mentality to the work environment.

For health service managers, challenges will remain as resources are stretched by the needs of an ageing population and the increasing burden of chronic diseases. At all times our aim remains the same: delivering care which is safe, compassionate, and with best outcomes for patients and families. However, such care also needs to provide value to the system as a whole.

Our theme 'CHANGE for the better' will allow us to explore how innovation and technology can help us harness possibilities with the potential to radically alter how we can deliver our services. These possibilities are not confined to the treatment of illness. They can fundamentally change the 'when and where' of service delivery and enable better communication and decision-making for managers and clinicians across the services. The increasing demands on the healthcare system mean that we need to look to a different approach to care - one which truly encompasses all stakeholders, utilising technologies and multimedia platforms to create a safe, efficient and seamless service.

Accountability and good governance remain central to all that we undertake. In an era where patients are increasingly knowledgeable and vocal when outcomes have been compromised, managers have a responsibility to improve governance structures, policies and procedures. Our expert speakers will probe these complexities and assess what we have learned so far. Our conference will provide an excellent opportunity to reflect on and learn from these lessons. As ever, the day will offer delegates the opportunity to interact with our speakers, to network with peers and sponsors while building new relationships.

I look forward to meeting you there.

A handwritten signature in dark ink, appearing to read 'Derek Greene', written over a light-colored background.

*Derek Greene
President
Health Management Institute of Ireland*

Registration 0800

Innovation and Change 0845-1100

Chair: Derek Greene

The challenge for managers has changed. Their focus must now move to making things better: improved access, services and governance. Resources will continue to be constrained. Innovation and technology, coupled with improved clinical and administrative processes, will be key enablers of the changes required. Leadership at all levels and excellence in managing our people will also be fundamental to bringing about these changes.



Welcome

Derek Greene *President, HMI and Chief Executive, National Rehabilitation Hospital*

The conference will be opened formally by the President who will give a broad outline of the aims and expectations for the day. He will provide an overview of the topics and how these are linked to the reality facing healthcare managers.



Sustainable Health Spending

Dr. Chris James *Health Policy Analyst, OECD*

Spending on health has typically outpaced economic growth in most OECD countries over the past twenty years, including in Ireland. Chris James will outline some of the main challenges to the fiscal sustainability of health spending, and discuss some potential policy solutions.



Minister's Address

Dr. Leo Varadkar T.D. *Minister, Department of Health*

The Minister will outline the national context in which government health strategies are shaped with particular reference to key priorities for those managers in the health services who are responsible for the implementation of these strategies.



HR: Setting a New Agenda

Rosarii Mannion *National Director, Human Resources Designate, Health Service Executive*

Rosarii will set out the priorities for HR in supporting line managers to select and develop their people and achieve high levels of engagement. Focusing on these priorities will enable health service organisations to become the employers of choice for skilled professionals in Ireland and from overseas.



Collaborating to Innovate

Dr. Colman Casey *Administrative Director for Research and Industrial Liaison, College of Medicine and Health, UCC; Interim Director, Cork Science and Innovation Park; Interim Director Demonstrator, Health Innovation Hub (HIH)*

The HIH supports the collaboration of multiple stakeholders working to develop new approaches to improve patient care. Colman Casey will show why these collaborations are essential and how they can bring a quantum change in delivering enhanced services and improving the use of resources.

Break

Enhancing Governance 1130-1300

Chair: Mo Flynn, *Group Chief Executive, Rehab Group*

Effective governance is an essential dimension of all healthcare delivery systems. These systems are becoming increasingly complex with policy, managerial and ethical dilemmas challenging the governance capacity in the health service in Ireland and internationally.



Board on Board

Mary Day *Group CEO, Ireland East Hospital Group*

Mary will describe both the approach and outcomes of the pilot programme introduced by the Mater Hospital and the Quality Improvement Division of the HSE. This approach is designed to enhance the Board of Directors' role in overseeing and contributing to the improvement of the quality of care provided at the clinical front line.



How Managers Can Deliver Safe Services

David Flory *Chief Executive, NHS Trust Development Authority (Retired)*

Having completed a review of maternity services in two Irish hospitals, David Flory is ideally positioned to bring his extensive experience as a leader in the NHS to the discussion about what managers have to do to deliver safer services in the Irish health system.



Quality and Safety in Community Services

Martina Queally *Chief Officer, Community Healthcare Organisation, Dublin South East/Wicklow*

Martina will set out the challenges faced in providing effective governance when delivering healthcare in community settings. She will outline some of the initiatives planned to enhance the quality of services provided.

Panel Discussion

Lunch 1300-1400

Success Stories 1400-1500

Chair: Derek Greene

This session will look at innovative ways in which some colleagues have demonstrated the 'can do' attitude in their approach to resolving issues across different sectors of healthcare provision.



HMI Leaders Award 2015

Eamonn Fitzgerald *Member, HMI Council and Chief Executive, Hermitage Medical Clinic*

Launched in 2014, the HMI Leaders Award recognises leaders who are bringing about changes in healthcare; delivering improvements in patient outcomes; enhancing service delivery; and improving resource allocation. It showcases the commitment, risk and perseverance which teams and individuals display in leading change.



Policies, Priorities and Practices

Jim Breslin *Secretary General, Department of Health*

Jim Breslin will identify some of the major achievements which have been made in the past year and discuss the new policies, priorities and practices which will play an important part in shaping the development of the services in the coming twelve months.

Break

Developing our Services 1515-1645

Chair: Kathleen O'Meara, *Head of Advocacy and Communications, Irish Cancer Society*

The provision of sustainable healthcare in the future depends on developing the capability to deliver high quality and safe healthcare in the community and in peoples homes rather than healthcare institutions. For the patient, this means the right care, in the right place, with appropriate and timely delivery.



Connected Care

Dr. Áine Carroll *National Director, Clinical Strategy and Programmes, Health Service Executive*

Áine will describe the key features and benefits of a connected health strategy and will explain why joined-up thinking based on a shared philosophy, with better use of technology and changed practices, are necessary for further progress to be made.



Technology as a Game Changer

Prof. Seamas Donnelly *Chair of Clinical Medicine, Tallaght Hospital and Trinity College Dublin*

Seamas is one of the pioneers in Ireland in the use of technology to provide care in the community. He will discuss its potential to change the point of health service delivery and the benefits these changes will have for service users and providers.



Making a Difference at the Point of Care

Liam Woods *Interim National Director, Acute Services, Health Service Executive*

With the emphasis in the acute care sector on Hospital Groups, it is vital that policy makers and managers remember that the focus of change must be directed at the point of delivery. Liam will discuss various initiatives which will make a real difference to service users and reduce the reliance on care in acute settings.

Panel Discussion

Conference Summary and Close

Derek Greene

About HMI

The Health Management Institute of Ireland (HMI) is the professional body for healthcare managers across all sectors of the health services in Ireland. Its overall aim is the continuous development of standards of management competence and practice. HMI meets the needs of the modern healthcare manager through informing, educating and involving its members and stakeholders in professional development and networking activities. Our activities include:

- Health Manager journal
- Annual Conference
- HMI Leaders Award
- Regional meetings
- Training, workshops and e-learning
- CPD opportunities
- QQI qualifications
- Training DVDs
- Organisational support
- Development of competency framework for healthcare managers
- Discussions, surveys and research
- Active membership of European Association of Hospital Managers

About the Conference

This conference offers a dynamic forum for the exchange of fresh ideas and the sharing of new strategies and initiatives aimed at improving health service delivery. It will appeal to healthcare managers who want to remain engaged with current debate and learn from leaders in healthcare innovation, policy and practice. It also offers managers opportunities to renew connections and establish new links with their peers. The speakers and issues addressed will be of interest to Chief Executives, Members of Hospital Boards, Clinical Directors, Directors of Nursing and Heads of Services.

Member fee

€110

Non-member fee

€165

Group discounts
apply

Recognised for
6 CPD points

To book your
place go to
hmi.ie/conference

Terms and conditions apply, see www.hmi.ie/conference/registration



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