



Health Management Institute of Ireland

HMI Annual Conference 2012

Monday, 1 October 2012 | Gresham Hotel, Dublin



Raising the bar
enhancing services delivery and performance

www.hmi.ie/conference

Main sponsor



Welcome



Raising the bar
enhancing services delivery and performance



Raising the bar, the theme of this year's conference, recognises the vital role which managers play in driving performance and managing change across the health services. Health service managers showed their mettle last year as they responded to the conflicting demands of reduced personnel and resources to deliver improved performance in almost all areas of service.

In the coming year, managers must show the same competence and desire to succeed. They will need to act decisively and with firm resolve to surpass previous achievements. Strong, dynamic leadership is vital. New policies, enhanced systems and finely-tuned processes are the tools which managers will use to meet the continuing challenges of changes in services delivery and of doing more with less.

The conference will open by considering the policy choices that are on the agenda for the coming year. Delegates will get a chance to look further afield at changes which have been introduced in the UK and the rest of Europe. Having a clear vision of what the future has in store provides a solid high-level platform from which to plan for success. This session also provides a reality check for managers to help identify and assess those areas where performance has not achieved the high standards demanded by stakeholders.

Policies without effective implementation have no value and so the afternoon speakers will address specifically those actions that managers must take to deal with services delivery and resource challenges.

Delegates will have an opportunity to discuss and debate expectations for service delivery and for the underlying performance which is expected of organisations and of themselves.

Throughout the day there will be excellent opportunities for senior managers to interact with their peers, learn from each other and to build and renew relationships.

I am confident that delegates will benefit greatly from attending the premier event for senior managers in the Irish health services and I look forward to meeting you there.

Richard Dooley

President

Health Management Institute of Ireland

Conference programme

0800	Registration
0845	Welcome & Introduction to the Conference Richard Dooley, President, HMI
Health Service Policy Chair: Ms. Lucy Nugent, Clinical & Patient Services Manager, Children's University Hospital, and Honorary Secretary, HMI	
0900	Transforming Healthcare Systems Dr. Peter Lachman, Deputy Medical Director, Great Ormond Street Hospital for Children, NHS Trust
0935	How Trusts Work Stuart Bain, Chief Executive, East Kent Hospitals University NHS Foundation Trust
1010	Minister's Address Dr. James Reilly, T.D., Minister for Health
1040	Break
1110	Health Insurance – A Market in Crisis Dermot Goode, General Manager, Healthcare Division, Cornmarket Group Financial Services
1145	Modernising the way we Govern and Manage Healthcare Dr. Tracey Cooper, Chief Executive, HIQA, and acting Chief Inspector of Social Services
1220	Panel Discussion
1300	Lunch

Raising the bar: Role of all healthcare managers

Chair: Derek Greene, Chief Executive, National Rehabilitation Hospital, and Vice President, HMI

1415	Breaking the Mould in Service Delivery and Performance Dr. Ambrose McLoughlin, Secretary General, Department of Health and Chairman of the HSE Board
1500	Break
1515	From Vision to Reality Tony O'Brien, Director General Designate, Health Service Executive
1600	The Future has Just Begun Professor John Higgins: Professor of Obstetrics & Gynaecology/Head of College of Medicine & Health, University College Cork and Chair of Strategic Group, Hospital Group Strategic Board
1635	Closing Address Richard Dooley, President HMI
1645	President's Reception



Dr. James Reilly, T.D.

Dr. James Reilly, T.D. was appointed Minister for Health in 2010. Previously he was Party Spokesperson for Health from 2007 and he became Deputy Leader in 2010. He worked as a G.P in North County Dublin for 25 years. Dr. Reilly is a past President of the IMO. He served on the Eastern Health Board, the Eastern Health Authority and the Northern Health Board.



Stuart Bain

Stuart has held a number of top level appointments including Chief Executive of NHS National Services Scotland (NSS), and Interim Chief Executive of NHS Education for Scotland (NES). Previously, he worked with Redbridge Health Authority which he joined in 1986 and held a number of senior management and Board level positions within that authority. He was Chief Executive of Redbridge Healthcare when it achieved NHS Trust status. Stuart was President of the Institute of Healthcare Management from 2007 to 2011.



Dr. Tracey Cooper

Tracey's previous role was as Deputy Head and Director of Operations for the National Health Service Clinical Governance Support Team in the United Kingdom. Her previous experience includes working clinically in emergency medicine, emergency care services and health system reform. Tracey has worked in, and advised on, a variety of different health systems in different regions. Tracey is currently the President for the International Society for Quality in Health Care.



Dermot Goode

Dermot is the leading advisor on health insurance in Ireland and has extensive knowledge of the Irish health insurance industry having worked in senior management and consultancy roles with organisations such as VHI; Irish Pensions Trust; Mercer; and BUPA Ireland. In 2011, his healthcare business was acquired by Cornmarket Group Financial Services. He advises the media on healthcare developments in the market and is a regular contributor to health insurance discussions on both radio and television.

Speakers



Prof. John Higgins

John has been an important contributor to health service reform and change management both regionally and at national level. He was previously Chair Reconfiguration Forum, South. Trained in Internal Medicine in TCD, he later established an international reputation in Obstetrics and Gynaecology as a practitioner and researcher in Australia before returning to take UCC Chair in Obstetrics & Gynaecology in 2001. He is strongly committed to the integration of the delivery of clinical care with the teaching, training, research and innovation agendas.



Dr. Peter Lachman

Leads the transformation programme in Great Ormond Street Hospital. Peter trained as a paediatrician in Capetown. He worked with several prominent healthcare organisations there before joining the NHS, where he has held a number of top level positions. His move to Great Ormond Street Hospital and the Royal Free Hospital in 2005, coincided with taking up a Health Foundation Improvement Fellowship at the Institute of Healthcare Improvement in Cambridge, Massachusetts. He has worked on change management programmes in Ireland, Sweden and the US.



Dr. Ambrose McLoughlin, BDS, MBA

Ambrose was appointed in April 2012, he has over 30 years' experience as a practitioner, policy maker and within the management structures of the health services in Ireland. In recent years, he has been a leading advocate for and contributor to a number of major change programmes. His previous posts include; Registrar/Chief Executive of the Pharmaceutical Society of Ireland (PSI), the pharmacy regulator; CEO North Eastern Health Board (NEHB) and Deputy CEO NEHB, responsible for Acute Hospitals and Community Services.



Tony O'Brien

Tony has worked in Ireland since 1991. Previous posts include Chief Executive Officer of both the UK and Irish Family Planning Associations, Director of BreastCheck, Chief Executive Officer of the National Cancer Screening Service and Associate and Interim Director of the National Cancer Control Programme. In the 1990s, he also worked closely with UN organisations and civil society organisations in various regions. In 2011 he was appointed as Chief Operating Officer of the Special Delivery Unit and also became a member of the Department's Management Advisory Committee (MAC).



Health Management Institute of Ireland

Health Management Institute of Ireland (HMI)

The HMI is the professional body for healthcare managers across all sectors of the health services in Ireland. Its overall aim is the continuous development of standards of management competence and practice. The HMI meets the needs of the modern healthcare manager through informing, educating and involving its members and stakeholders in professional development and networking activities. www.hmi.ie

Inform | Educate | Involve

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Who should attend?

This conference has been designed to enable senior managers and policy makers from all sectors of the Irish health services to engage in an informed discussion on the role of managers in transforming the delivery of health services in this country. It will be of special interest to chief executives, clinical directors, heads of function, directors of nursing, heads of services, other services managers and policy makers.

Booking

Member fee: €100
Non-member fee: €150
Group discounts apply

Best management
conference of the year!
Unique chance to hear
key decision makers and
debate issues.

Pat O'Boyle
Chief Executive Officer, Dublin Dental University Hospital

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Conference sponsors

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