

# HMI

Health Management Institute of Ireland

Image by courtesy of the Office of Public Works



## Annual Conference

Farmleigh House, 3 October 2011

**Leading Change in Challenging Times**  
The Role of the Health Manager

[www.hmi.ie/conference](http://www.hmi.ie/conference)

# Leading Change in Challenging Times

## The Role of the Health Manager



Times of change and challenge call for leadership of the highest order. The health services in Ireland are at such a time as they face the dual challenges of increasing demands and reduced resources. Internationally, the picture is the same and there is much we can learn from the innovations and best practice of our peers in the UK and in mainland Europe.

Expectations are high. Our stakeholders, including patients, staff, government and the wider community, are looking for managers in the health services to drive significant performance improvements. They are looking for Irish managers with visionary leadership and the ability to execute breakthrough strategies which will deliver better services and improved care outcomes.

Alongside these challenges, there are exciting opportunities arising from better medical technologies, enhanced care programmes and new ways of working. At home and abroad, health service managers have achieved a great deal but there is much more to be done. This conference provides an excellent opportunity to reflect on and to learn from the lessons to date. We will be able to find out what has been successful in other jurisdictions and in different parts of the health services in this country.

The first part of our conference is focused on the policy agenda and the changes that are required to deliver high quality health services to meet the needs of 21st century Ireland. Leading speakers, who are shaping the health services in Ireland, the UK and mainland Europe, will discuss with delegates the policies, processes and practices which have proven successful. The second part of the conference addresses the role of managers in planning services, leading committed professionals and delivering more with less.

The conference provides an excellent opportunity to network with senior managers and policy makers who are facing the leadership challenge within their own organisations.

I look forward to welcoming you on 3rd October to an informative and challenging event.

Richard Dooley

A handwritten signature in blue ink, appearing to read 'Richard Dooley', written in a cursive style.

*President  
Health Management Institute of Ireland*

### Who should attend?

This conference has been designed to enable senior managers and policy makers from all sectors of the Irish health services to engage in an informed discussion on the role of managers in transforming the delivery of health services in this country. It will be of special interest to chief executives, clinical directors, heads of function, directors of nursing, heads of services, other services managers and policy makers.

# Conference Programme

08.00	<b>Registration</b>
08.45	<b>Welcome &amp; Introduction to the Conference</b> Richard Dooley, <i>President, HMI</i>
09.00	<b>Opening Address</b> Dr. James Reilly T.D., <i>Minister for Health</i>

**New Policies, New Practices** Chair: Liam Duffy, *Chief Executive, Beaumont Hospital & Chairman, Dublin Academic Teaching Hospitals*

09.30	<b>European Healthcare Funding Strategies</b> Heinz Kölking, <i>President, European Association of Hospital Managers</i>
10.00	<b>The Challenge of Health Service Reform</b> Cathal Magee, <i>Chief Executive, HSE</i>
10.30	Break
11.00	<b>Transferring Power from the Service Provider to the Individual</b> Breda Crehan-Roche, <i>Chief Executive, Ability West</i>
11.30	<b>Health Policy in Ireland: Opportunities &amp; Challenges</b> Prof. Charles Normand, <i>Edward Kennedy Chair in Health Policy and Management, Trinity College Dublin</i>
12.00	<b>Panel Discussion</b>
12.45	Lunch

**The Challenge for Managers** Chair: Derek Greene, *Chief Executive, National Rehabilitation Hospital & Vice President, HMI*

13.45	<b>Success in Leading Change</b> David Fillingham, <i>Chief Executive, AQuA (Advancing Quality Alliance)</i>
14.25	<b>New Leadership Competencies</b> Sue Hodgetts, <i>Chief Executive, Institute of Healthcare Management</i>
15.00	Break
15.30	<b>Driving Special Delivery Unit Improvements: the Managers Role &amp; Tools for Success</b> Dr. Martin Connor, <i>Head of the Special Delivery Unit, HSE</i>
16.30	<b>Contribution of Effective Governance</b> Aidan Horan, <i>Director, Consultancy, Training &amp; Development Directorate, IPA</i>
17.05	<b>Closing Address</b> Richard Dooley, <i>President, HMI</i>
17.15	<b>End of Conference</b>

## Speakers

**Dr. James Reilly, T.D.** was appointed Minister for Health in 2010. Previously he was Party Spokesperson for Health from 2007 and he became Deputy Leader in 2010. He worked as a G.P in North County Dublin for 25 years. Dr. Reilly is a past President of the IMO. He served on the Eastern Health Board, the Eastern Health Authority and the Northern Health Board.



**Heinz Kölking** is Director of the Welfare Maternity Hospital in Rotenburg an der Wümme. He was elected President of the European Association of Hospital Managers in 2011. The EAHM is the umbrella association for 27 leading hospital management associations in 26 European countries representing 16,000 individual members.



**Cathal Magee** took up his position as Chief Executive, HSE in September 2010. Prior to his appointment, he held senior management positions in general management, operations and HR in the telecommunications industry, financial services and Board na Mona. He has served on the board of many significant commercial and not-for-profit organisations. His early career was in the health service.



**Breda Crehan-Roche** is Chief Executive of Ability West, a voluntary organisation which provides high quality, community based services to children and adults with an intellectual disability and their families in more than 50 locations. Previously she held a number of senior management posts in the Midland Health Board/HSE.



**Prof. Charles Normand** developed an interest in health economics when he worked as Principal Economist for Health and Social Services in Northern Ireland. He has worked at the universities of Stirling, York, Queen's University Belfast and the London School of Hygiene and Tropical Medicine. He is a Board Member of St James's Hospital and is Chair of the European Observatory on Health Systems and Policies.



**David Fillingham** is Chief Executive of AQuA, created to improve the quality of health services throughout the North West (UK) by supporting NHS staff in improving skills. He was previously Chief Executive of the Royal Bolton Hospital where he led significant breakthroughs in quality, service delivery and resource utilisation.



**Sue Hodgetts** in addition to her responsibilities with the IHM is also interim CEO for the National Centre for Involvement. She has extensive experience in the field of education and training both internally and externally to the NHS. She has held other high profile positions within education organisations and NHS education and training bodies.



**Dr. Martin Connor** was appointed in 2011 as Head of the Special Delivery Unit, a key part of the plans to radically reform the health system in Ireland. Previously he was Special Policy Advisor to the Department of Health in Northern Ireland where he had considerable success in addressing significant service delivery problems. He held a similar role with the Greater Manchester Strategic Health Authority.



**Aidan Horan** is an expert in governance and financial management. He serves as a member of public body audit committees and voluntary boards. His work in governance includes reviews of control effectiveness, implementation and risk management systems and the preparation of governance policies.





Health Management Institute of Ireland

The Health Management Institute of Ireland (HMI) is the professional body for healthcare managers across all sectors of the health services in the Republic of Ireland. The HMI is dedicated to meeting the needs of the modern healthcare manager by providing its members with up-to-date and relevant information; training and professional development services; and networking opportunities.

### Inform



We keep our members informed and up-to-date through our eJournal, Health Manager, and our website [www.hmi.ie](http://www.hmi.ie). Our Forum for Manager series, regional events and annual conference provide unique platforms for informed discussion and debate by managers.

### Educate



Our high quality and innovative training, education and eLearning interventions are aimed at building the competence and confidence of health service managers and staff. We offer a wide range of programmes and training related services.

### Involve



The activities of the HMI are focused on the inclusion and involvement of all our members. Our regional structure and associated events and regular Forum for Manager series enable local engagement and networking opportunities for our members.

## Conference Sponsors

### GlaxoSmithKline

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GSK recognise that financing and delivering a progressive and sustainable healthcare system is extremely challenging for Government. To help overcome these challenges and to ensure Irish patients and consumers can get access to the healthcare they need, GSK recognise that they must work in partnership with Government, policy makers, healthcare professionals, patients and citizen groups. No one single stakeholder group has all the answers and solutions. By working in partnership, GSK can find effective solutions for healthcare in Ireland. GSK want to be the healthcare partner of choice, valued for their expertise and trusted for their integrity. [www.gsk.ie](http://www.gsk.ie)

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