

Improving the patient experience is a fundamental Sláintecare goal and underpins all of our actions



### Through:

- Population based approach to planning services
- Clear pathways between GPs, community and social care services, and hospitals within geographical regions
- Empowerment of front-line staff, devolved responsibility and decisionmaking
- One budget per region



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Workstream 1
Service Re-Design and Supporting Infrastructure

Workstream 2
Safe Care, Co-ordinated Governance & Value for Money

Workstream 3
Teams of the Future

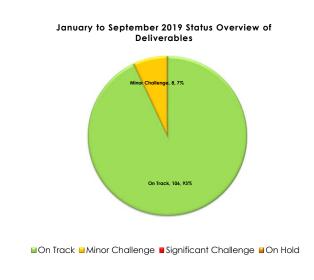
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1.5
Finding

## Sláintecare Q3 Deliverables

- ▶ 114 deliverables to September 2019
- ▶ 93% on track with 7% having minor challenges

(to be delivered before year-end)



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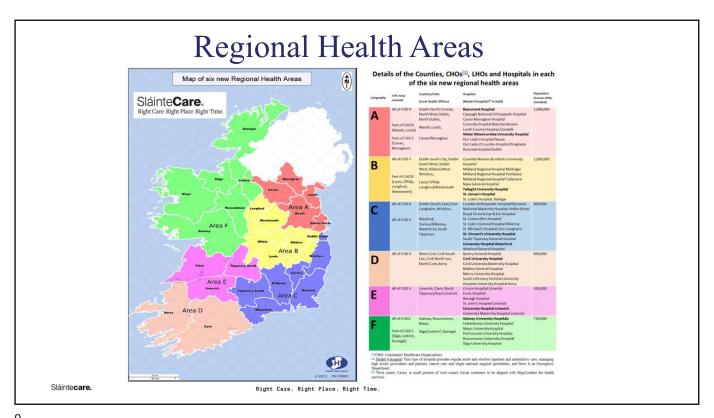
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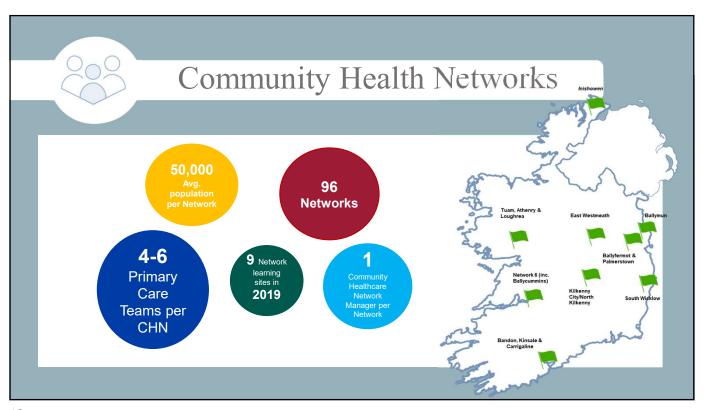
### Foundational Decisions

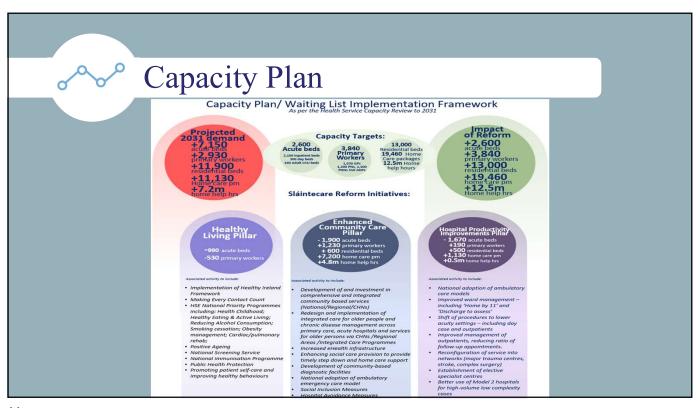
- ► Six new Regional Health Areas
- ▶ New HSE Board & CEO in place
- ► GP Contract
- ▶ Enhanced Nurse Contract agreed
- ▶ National Clinical Programmes Review and Recommendations
- ▶ Dialogue Forum to strengthen relationship with Voluntary providers
- ► Community Health Care Networks
- ▶ De Buitléir Report published

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### Budget 2020 and Sláintecare, including..

Amount 2020	Funding Areas				
€10 million Enhanced	Up to 1,000 therapists, nurses and other frontline staff to care for people in the				
Community Fund	community, including advisers for people with Dementia. This will allow us to treat				
(€60 million in 2021)	people in the community, closer to their own homes, reducing community waiting				
	lists.				
€20 million Integration	Scaling successful projects for:				
Fund	-Engagement and Empowerment of People in the Care of their own health				
	-Moving care from the hospital to the community				
	-Care of Chronic Diseases and Older Persons				
€12 million Care	Care redesign - providing care at the least form of complexity, in accordance with the				
Redesign Fund	clinical care programmes, to people in the right location.				

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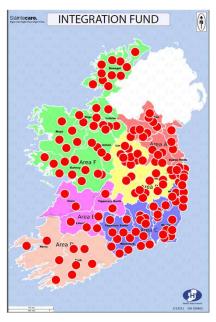
### Improving the patient experience

### **Integration Fund**

477 applicants

122 successful projects

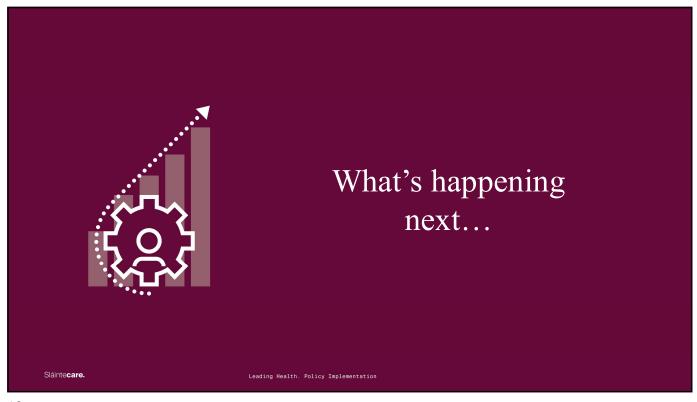
- Promote the engagement and empowerment of citizens in the care of their own health
- Scale and share examples of best practice and processes for chronic disease management and care of older people
- Encourage innovations in the shift of care to the community or provide hospital avoidance measures



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- Planning and co-design for the regional areas
- Ongoing programme of citizen and staff engagement and empowerment
- Decision on de Buitléir Report
- Decision on elective hospitals location
- Supporting pathways that keep people well and independent



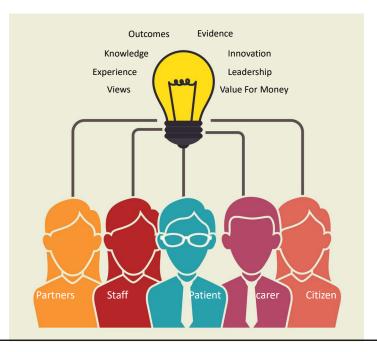
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#### Sláintecare, working together, across the system Rehabilitation MECC Ambulance Hospitals Community Phlebotomy Speech & health Language **Podiatry** workers Mental Occupational **Therapist** Diagnostic Social care **Therapist** Health & social programme GP workers Pharmacy Physiotherapy Informal & Social Dental Voluntary Groups upport Ambulatory Public Care **Exercise Palliative** health groups Care Sláintecare. Right Care. Right Place. Right Time

### Sláintecare in Action



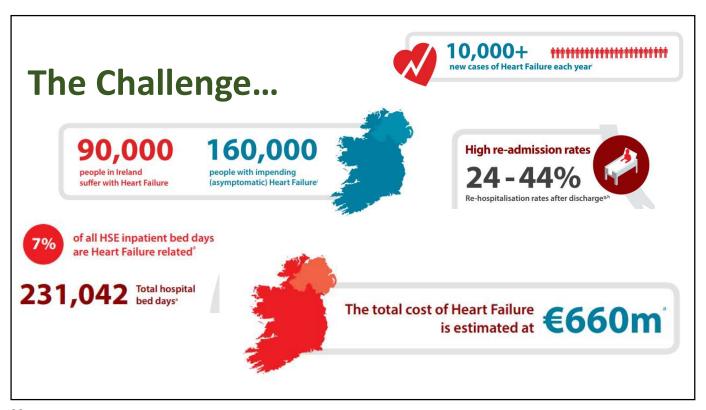
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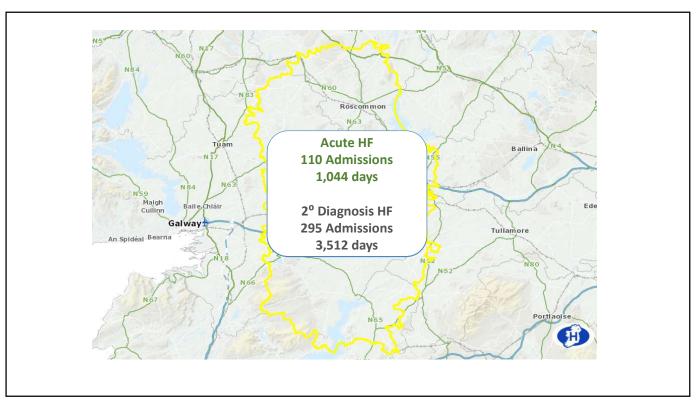
Project Name		Lead organisation	Total
Development of a Respiratory Team for Co Me	onaghan	CHO 1	2.5
Development of the physiotherapy led Pulmo	nary Rehab services in primary care Co Mayo	Mayo University Hospital/Primary Care	2.5
Donegal Heart Failure Integrated Care Service		Letterkenny University Hospital	5.5
Donegal Primary Care Optometrist		CHO 1 HSE PCCC North West	2.0
Electronic ordering for GP lab tests		Saolta Hospital Group	0.6
Establishment of Oxygen assessment clinics in Primary Care Donegal		CHO 1	0.5
Expansion of the Model of Diabetes Integrated Care throughout SligoLeitrimWest C		CHO 1	1.5
Extension of Stanford Chronic Disease self-mgt to all of CHO 1		CHO 1	1.5
Galway University Hospital Community Cardiac Diagnostics		Galway University Hospital	1.5
Heart Failure Improving Patient Outcomes and	d Health Service Efficiency by Comprehensiv		
and Innovative Integration of Care Across the Continuum of Healthcare Settings		Portiuncula University Hospital/Primary Care Galway	3.3
Implement a structured exercise programme for people with Diabetes		CHO 2 & Saolta Hospital Group	1.0
Improving Access to Healthcare: Spread and			
individuals with an Intellectual Disability in acute hospital and primary care setting		CHO 1 & Saolta Hospital Group	3.0
Initiate Specialist Medical Retina services and	intravitreal injections in Community		
Ophthalmics Service, Co Donegal		CHO 1	2.0
Integrated Care for Older People Model for falls prevention and management		CHO 1 & Sligo University Hospital	5.0
Integrated Population based Falls Model for Mayo		CHO 2 & Mayo University Hospital	2.0
My Home MHCIS		CHO 2	3.0
My Slainte Community Lifestyle Programme		National Institute for Prevention and Cardiovascular Health	4.8
Osteoarthritis Knee Pathway		CHO 2 & Saolta Hospital Group	2.0
Pain management education programme		Sligo University Hospital	4.5
Post Diagnostic Support worker for people with dementia Inishowen		CHO 1 Older Persons Services	1.0
Selective Laser Trabeculoplasty for Community Ophthalmic Service Donegal		CHO 1	0.2
Social Prescribing for improved Health and Wellbeing		CHO 1	2.3
Stanford Chronic Disease Self-Management Programme in CHO 2		CHO 2	1.1
Telemedicine for CF		Galway University Hospital	1.0
Urology Pathway- Proof of Concept Project		Saolta Hospital Group	3.0
Western Alzheimers Befriending Service		Western Alzheimers	1.0
Grand Total			58.2
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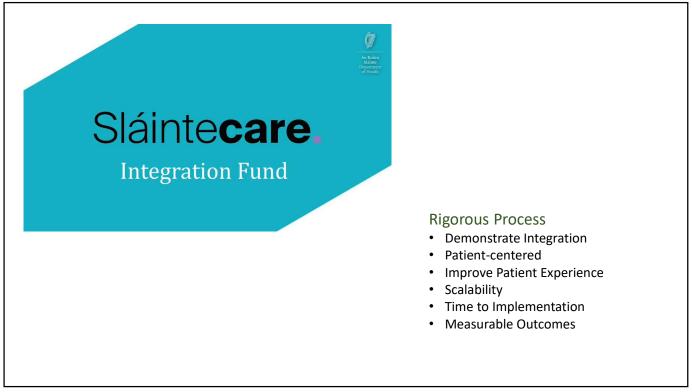
# Heart Failure – Innovative Integration of Care Across the Continuum

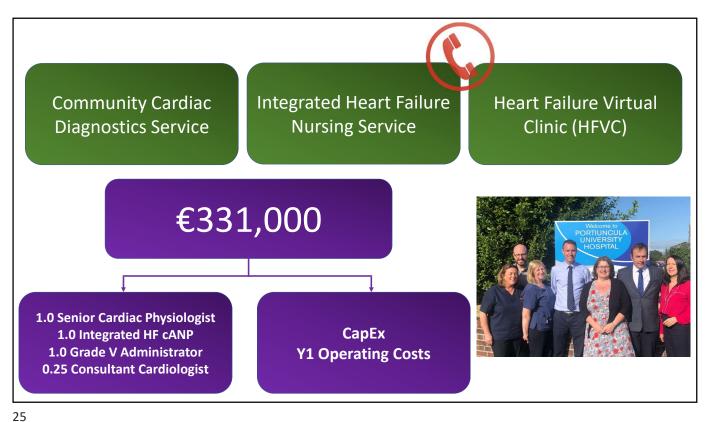
Dr. Chris McBrearty
SláinteCare Project Manager
Portiuncula University Hospital

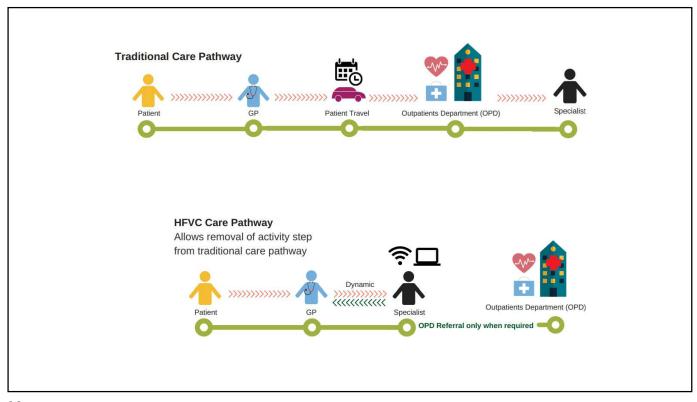
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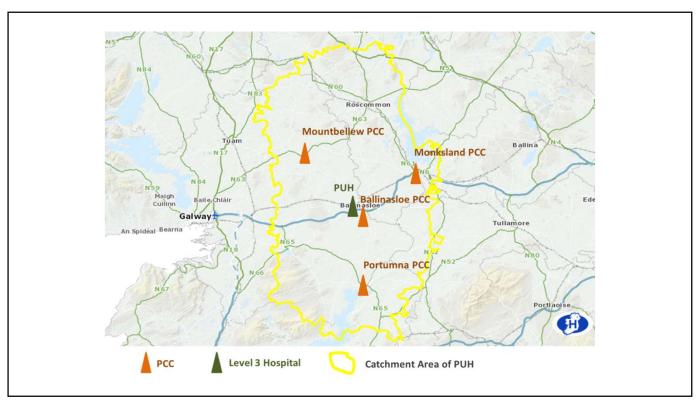


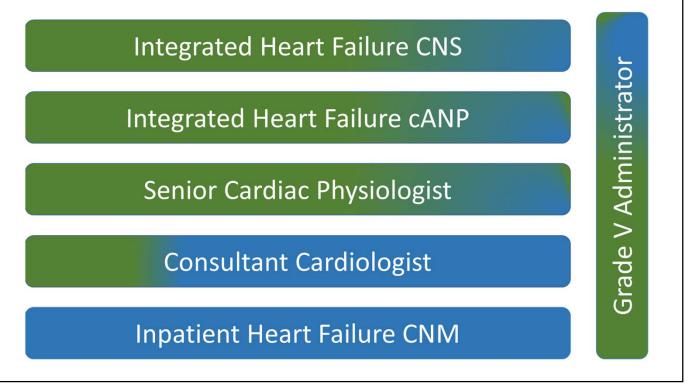








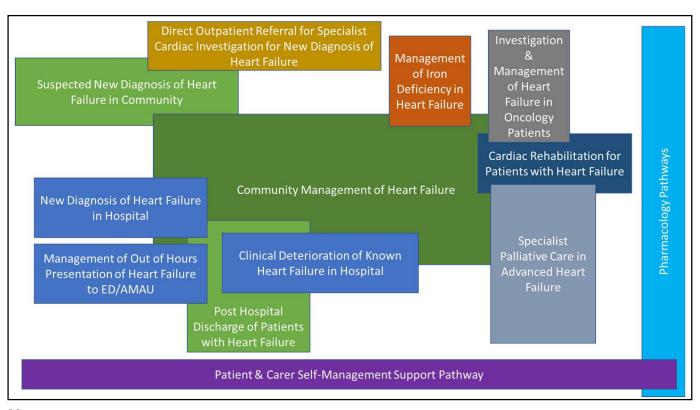




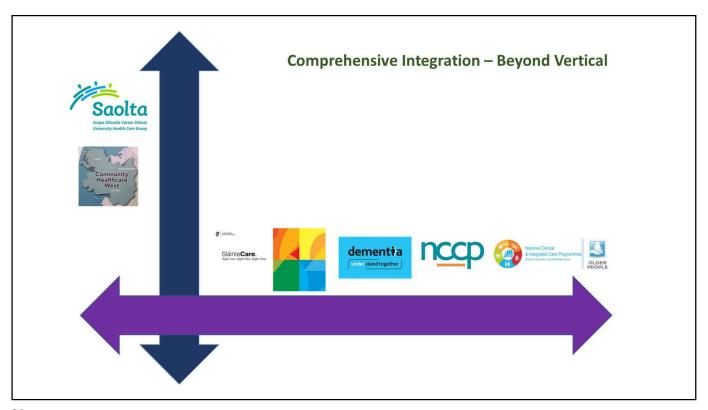
### **Projected Outcomes**

- 40% reduction in PUH Cardiology OPD appointments for patients with heart failure
- Avoidance of 20% of admissions for primary diagnosis of heart failure
- 20% reduction in AvLOS of patients admitted with primary diagnosis of heart failure
- 10% reduction in AvLOS of patients with admission complicated by heart failure (secondary diagnosis)
- Displacement of 400 Echocardiograms from PUH Cardiac Investigations Department to community
- >50% of PUH admissions with primary diagnosis of heart failure accessing early supported discharge services
- Increase percentage of patients requiring hospitalisation with heart failure that are admitted electively to 10%
- >80% Patient Satisfaction with experience of service

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### **Next Steps**

- Recruitment & Procurement
- Stakeholder Engagement
  - Pathway Development
  - Communication of Service Goals & Logistics
- Geographic Validation of PUH Echo List for Redistribution
- Reconfiguration of current staff roles
- Launch Community Diagnostics Service
- Launch Heart Failure Virtual Clinic
- Expansion of Integrated HF Nursing Services
- Robust Data Collection

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Questions?

# Sláintecare would like to hear from you!



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### Right Care, Right Place, Right Time

How, as managers, can we continue to facilitate and empower frontline staff and teams to work collaboratively to develop clear pathways between GPs, community and social care services, and hospitals within the region?



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# Sláintecare Integration Fund Learning Network Kick Off Meeting

Tuesday 10<sup>th</sup> December, 2019 from 10.00-16.00, Radisson Blu Hotel Athlone, Northgate St, Athlone, Co. Westmeath

We want to bring all of the successful Sláintecare Integration Fund projects together for a kick-off meeting to:

- Network and learn about each other's projects,
- Outline the aims and ways of working of the Slaintecare Integration Fund Learning Network,
- Outline Sláintecare's communications campaign for the Integration Fund,
- Updates on project management, engagement and support in 2020.

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