

HMI Annual Conference

Leading Healthcare

23 September 2014

*DoubleTree by Hilton
Burlington Road, Dublin*

Welcome

I am delighted once again to welcome you to our annual conference. On the national stage, our health services have remained in the eye of the storm, thus ensuring the constant need for inspiring leaders and professional managers.

This year, the theme for the Health Management Institute of Ireland's annual conference is 'Leading Healthcare'. Leadership and management are complementary, a question of 'doing things right' and 'doing the right thing'. The transformation agenda is already in motion. Our health service needs breakthrough strategies, robust systems and programmes. It also needs the vision of leaders who, in asking 'where to from here?' will align the perceptions and behaviours of all stakeholders in the services we provide.

In recognition of the contribution made by so many leaders and teams in the health services, this year we will present our inaugural HMI Leaders Award. This award celebrates the commitment of those who have persevered with change and have demonstrated how things can be done differently and so have enhanced our services and the care we give to our service users. We are delighted that Minister for Health, Leo Varadkar T.D. will attend the award ceremony following the conference.



Derek Greene

A handwritten signature in black ink, appearing to read 'Derek Greene'. The signature is fluid and cursive, written over a light blue background.

President
Health Management Institute of Ireland



0800 Registration

Context for Change **Chair: Derek Greene**

Management and leadership within the health services does not occur in a vacuum. It is moulded by policies and ideologies emerging within both a domestic and broader European and global context.

0900



Welcome

Derek Greene *President, HMI and Chief Executive, National Rehabilitation Hospital*

The conference will be opened formally by the President of the Institute. He will give a broad overview of the aims and expectations for the programme for the day. Derek will address the role of professional managers in the health service.

0915



Opening Address

Kathleen Lynch T.D. *Minister of State, Department of Health*

Kathleen Lynch was appointed Minister of State at the Department of Health in March 2011 with special responsibility for Disability, Mental Health and Older People. In July 2014, she assumed responsibility for Primary Care while retaining responsibility for Mental Health, Disability and Older People under the Social Care element of her portfolio.

0930



The Future of Healthcare in Europe

Francesca Colombo *Acting Head of Health Division, OECD*

How does Ireland's healthcare system compare with that of our European neighbours? Pan-European research undertaken by the Health Division of the OECD presents a comprehensive analysis of the leading health systems and will inform policy-makers on the effectiveness of alternative strategies.

1005



Transforming the Health Services in Ireland: Vision, Values, Engagement

Leo Kearns *National Lead Transformation and Change, Health Service Executive*

The transformation programme has been underway within the public health service for some time. Leo will identify the markers for future success.

10.35



Challenges Managers Face

Dr. Sarah Barry *Research Analyst, Health Policy and Management, Trinity College Dublin*

There is no doubting the challenges both financial and non-financial confronting health care managers. Utilising recently generated research, Sarah will share her analysis of how those challenges are perceived within the sector. She will consider the impact on managers working in the service.

1105

Break

Excellent conference on approaches to system reform, with diverse views explored.

Mo Flynn, Chief Executive Officer, Our Lady's Hospice and Care Services

Leadership Challenge Chair: Derek Greene

This session will look at the challenges faced by managers and will review the context in which they must operate. To succeed managers must balance the need for day-to-day delivery of services with the on-going requirement to review, renew and reinvent healthcare provision for our service users.

1135



Clinical Leadership: Priorities and Practicalities

Dr. Colm Henry *National Acute Hospitals, Clinical Advisor and Clinical Programmes Group Lead*

High quality care and maintaining consistently high standards of patient safety remains the kernel of health service provision. Leadership and commitment to strong management by clinical directors in this regard is pivotal. Colm will share insights into the current status of the Clinical Director programme and lessons learned.

1205



Developing Managers as Results-Based Leaders

Dr. Siobhan O'Halloran *Chief Nursing Officer, Department of Health*

Effective management of staff incorporates both the day to day management and identification of key areas for future development. Managers and staff can only deliver high levels of performance if equipped with resources, be appropriately trained and nurtured. Prioritising staff development is key in order to retain fully committed and high performing staff in the system.

1235

Questions & Answers

1300

Lunch

1415



Award Snapshot

Eamon Fitzgerald *Member, HMI Council and Chief Executive, Hermitage Medical Clinic*

An overview of the finalists for the HMI Leaders Award. The winners will be announced at the award ceremony following the conference.

1430



Nurturing and Sustaining a Winning Team

Brian Cody *Manager, Kilkenny Senior Hurling Team*

Brian has seen success from both sides, as a player and manager. A former player with the famous Kilkenny team of the 1970's, his inter-county career lasted from 1973 until 1986. As manager of the Kilkenny Senior Hurling Team since 1999, he has successfully managed the team enabling them to win numerous titles including 9 All Ireland Senior Hurling Championships. He is recognised as an outstanding coach, motivator and team builder.

Image: Irish Examiner

1500



Building a Culture for Success

Tom Lynch *Group Chair, Dublin East Hospitals Group*

What are the defining features of a culture which underpins success? How can shared values and behaviours be instilled and encouraged to flourish in the midst of the complexities of a national healthcare system?

The conference provided very good insight to the challenges, change programmes and new models of delivering healthcare being pursued by the HSE.

Andrew Kelly, Chief Executive, Irish Blood Transfusion Service

1530

Break

1545



Leadership in System Redesign

Dr. Tony O'Connell *National Director, Acute Services, Health Service Executive*

Working under the constraints of shifting demographics, increased service user demand and diminishing financial resources, the development of acute services will require fundamental changes in the way we do things. Recently appointed as National Director, Acute Services, Tony will outline his vision for the future of acute services and the role of leadership in bringing about systemic change.

Governance Workshop Chair: Denis Doherty

Governance has emerged as a critical issue in the organisation and delivery of our services. The establishment of the hospital groups structure has added complexity and uncertainty to governance within the acute services. This workshop will address the issues from both management and service delivery perspectives.

1620



Governance, Effectiveness and Accountability in Group Structures

Chair: Claire Lord *Partner, Corporate Group, Mason Hayes & Curran Solicitors*

This panel discussion, moderated by Claire Lord, will focus on the issue of governance within the complexities of the new hospital groups structure. We are delighted to be joined by key healthcare personnel for what we expect will be an engaging debate with questions being taken from delegates.



Eilish Hardiman
Group CEO, Children's Hospital Group



Liam Duffy
Chief Executive, Beaumont Hospital



Dr. Tony O'Connell
National Director, Acute Services, HSE



Tom Lynch
Group Chair, Dublin East Hospitals Group

1715

Conference Summary and Close Derek Greene

HMI Leaders Award

The newly inaugurated HMI Leaders Award recognises the outstanding achievements of individuals and teams that exemplify the innovation, creativity and commitment of people working in the Irish health services.



The nominations short-listed for the award have been selected from nearly 150 entries through a regional selection process. The exhaustive process involved has been a wonderful showcase for the contribution of leaders across the health services in our hospitals and in the community. Whether leading to improved patient outcomes, enhanced service delivery or better resource utilisation, their successes deserve to be celebrated.

The adjudicators for the award have extensive experience of the Irish health services and understand the leadership challenges faced by the nominees in developing and implementing successful initiatives at local, regional and national level.

We are especially honoured that the Minister for Health, Leo Varadkar T.D. will present this inaugural award and address attendees. The presentation will be preceded by a reception.

www.hmi.ie/award

Sponsored by



Judges



Eamonn Fitzgerald
*Member, HMI Council and
Chief Executive, Hermitage
Medical Clinic*



Dr. Philip Crowley
*National Director Quality
and Patient Safety
Division, HSE*



Eileen Dunne
*Newscaster and Board
Member, St. Vincent's
Hospital, Fairview, Dublin*



Ian Maguire
*Head of Human Resources,
St. Michael's Hospital (part
of St. Vincent's Healthcare
Group)*

1830 Reception

1930 Award Ceremony



Minister's Address

Leo Varadkar T.D. *Minister for Health*

Mr Leo Varadkar T.D. is the Minister for Health and was appointed to this position in July 2014. He served as Minister for Transport, Tourism & Sport from March 2011. Mr Varadkar was first elected to Dáil Eireann in 2007 as the T.D. for Dublin West. He has a particular interest in political and public sector reform.

2045 Close



About HMI

The HMI is the professional body for healthcare managers across all sectors of the health services in Ireland. Its overall aim is the continuous development of standards of management competence and practice. HMI meets the needs of the modern healthcare manager through informing, educating and involving its members and stakeholders through professional development and networking activities.

About the Conference

Our conference will appeal to senior managers and policy makers who are stakeholders within the Irish healthcare system. It will highlight current thinking on management strategies, positive leadership and innovation and cultivate thinking on future directions within the health services. Previous delegates have included chief executives, national directors, clinical directors, directors of nursing, heads of function and services managers. The conference provides an excellent opportunity for discussion and for networking with peers and associates.

Member fee: €110
Non-member fee: €165

Group discounts apply
Recognised for 6 CPD points



To book your place go to www.hmi.ie/conference

Terms and conditions apply, see www.hmi.ie/conference/registration



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www.cardiac-services.com www.smart-rostering.co.uk



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